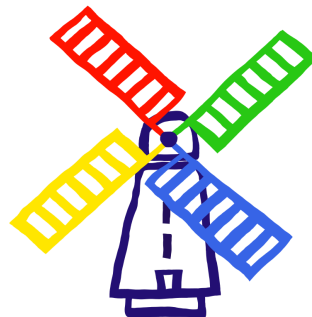




# Parent & Carer Code of Conduct

Unity  
Trust  
Courage  
Curiosity  
Respect  
Kindness



A community for learning. Raising expectations. Fulfilling high standards.

Policy Revised: **December 2024**

Policy Review Date: **December 2026**

Headteacher: **Mrs Gemma Hillier**



# Widmer End Community Combined School & Pre-School

## Parent & Carer Code of Conduct

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Widmer End Combined School is a community that fully supports all members. We recognise that raising and educating children effectively is a process that involves a strong partnership between parents, staff and the wider school community. We welcome and encourage parents/carers to participate fully in the life of our school and the education of their children. The expectation at Widmer End Combined School is that any disagreements that arise will be resolved calmly and peacefully with mutual respect and understanding shown by all parties.

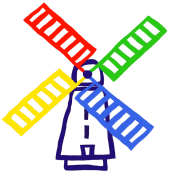
This Code of Conduct is a reminder to all parents and carers of the expected standards that the school upholds. This is so that we can continue to fulfil our vision to enable our children to engage, flourish, progress and achieve their aspirations.

**Our Home School Agreement provides the basis for parent/carers support; however, we also ask that the guidelines below are followed:**

- Respect our school ethos whenever on school premises or communicating with or about the school
- Understand that school staff, parents and governors will work together for the benefit of all children in our school
- Demonstrate that all members of the school community are treated with tolerance and respect by setting a good example in speech, conduct and behaviour
- Seek to clarify all versions of events with the school in order to resolve issues
- Support your own child to act kindly and safely when on school premises
- Always approach school with concerns, initially by contacting class teacher followed by a member of the senior leadership team if no resolution is reached
- Allow staff a reasonable amount of time before expecting a reply to enquiries via email (5 working days)
- Do not disturb staff during school holidays unless in relation to a safeguarding matter or in an emergency situation

**In order to support a peaceful and safe school environment, the school cannot tolerate any of the following from parents or carers:**

- Disturbing school staff and trying to speak to them whilst they are supervising children
- Breaching school security procedures, e.g. entering any part of the school without permission
- Displaying aggressive or disruptive behaviour of any kind which interferes with, or threatens to interfere with, our school
- Using loud or offensive language
- Threatening any school staff, governor, visitor, fellow parent/carers or pupil
- Damaging or destroying school property
- Using physical aggression towards any adult or child
- Smoking, consuming alcohol or other drugs whilst on school property



# Widmer End Community Combined School & Pre-School

## Parent & Carer Code of Conduct

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- Approaching someone else's child in order to discuss the actions of this child towards their own
- Bringing dogs on site

***Should any of the above occur on school premises, school leaders are likely to ask the parent/carer not to return to school premises and may decide it is necessary to contact the appropriate authorities to take further action.***

### **Inappropriate use of Social Media:**

Unfortunately, Social Media is increasingly being used inappropriately to deal with complaints about schools or to complain publicly or to bring an issue to the attention of the public.

Any defamatory, offensive, derogatory comments, unauthorised posts or cyber bullying regarding Widmer End Combined School or any of the pupils/parents/staff/governors at our school on Facebook, Instagram or any other social media site will be taken very seriously.

***It will be expected that any comments deemed inappropriate are removed immediately, otherwise the School will have no option other than to seek legal advice.***

We expect parents/carers to make all persons responsible for collecting children aware of this Code of Conduct.